

Dear Residents and Families,

**Supportive Care Resident Visitation Policy effective Tuesday 23 June 2020**

SA Health late last week issued amended regulations in regards to the restriction of movements of residents and visitors to aged care facilities.

We have now had time to consider the implications of these changes and are happy to announce that effective from 8.30am Tuesday 23 June 2020, the following visitation rules will be in place at Bellara for the Supportive Care Residents:

- All visitors are to bring documentation of their 2020 flu vaccination
- All visitors MUST NOT have any symptoms of illness
- All visitors must NOT have travelled interstate or overseas in the last 14 days
- All visitors must sign in upon arrival and wash their hands with sanitiser at the front door
- Social distancing rules should be observed at all times
- Residents can have a maximum of 2 visitors at any one time and 2 visitations in any one day
- Residents will be able to be taken off site for community outings with a visitor who has had a flu shot and who signs that they agree to the terms above
- All visits must be booked in with Bellara management prior to the visit (ideally at least 24 hours) so that management can arrange for the “pink” room or the resident’s room to be cleaned before and after the visit
- All visits in the “pink” room will be conducted with staff bringing the resident to the “pink” room and the visitors entering through the corridor adjacent to the “pink” room
- Where visits are held in the residents’ rooms we ask that the visitors refrain from touching any surface during the walk from the front door to the residents’ room
- Visitors will not be able to enter any communal areas of the village, except the Rose Garden, which will remain for use only of the Supportive Care Residents
- Residents will be able to be taken off site for community outings with a visitor who has had a flu shot and who signs that they agree to the terms above

We are excited to be able to relax the restrictions for our residents and their families and friends and thank you for your cooperation thus far with compliance with COVID-19 restrictions.



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This has been an unprecedented time of separation for many of us and hope that the wonderful success we have had in South Australia and at Bellara in particular in suppressing this virus continues.

Kind regards,

Marisa Flower  
Village Manager